



BOY SCOUTS OF AMERICA®
HEART OF AMERICA COUNCIL

2020 Refund Policy (Updated due to Covid-19)

This situation is unprecedented. Therefore, we will refund 100% of the fees paid for camp if the campers are not attending.

To request a refund, please include:

- Unit Number (0000)
- Name of Unit Leader and Unit Position
- Contact Information
- Name of Camp/Event/Training
- Number of slots needed to be refunded (Scout/leader)
- amount of money needed to be refunded (based on payment to the Council)

*Unit leadership must submit the refund for the unit in writing by emailing Barbara Thatsanithone at Barbara.Thatsanithone@scouting.org. Refund requests will not be accepted by individual parents.

Refunds will be processed at the end of each month and deposited into the Unit Account at the Council Service Center. Confirmation will be sent to the Committee Chair once the deposit has been made into the Unit Account.